



Roaming Guidance for Android & IOS Users

To Speed Up Network When You Are Roaming Outside:

Australia	Optus Australia
Brunei Darussalam	DST Communications Sdn Bhd DS
Bulgaria	Vivacom
Canada	Bell, Telus
China	China Mobile
Cyprus	Primetel
Denmark	Nuuday (LTE VoLTE Only)
Estonia	Elisa Corporation RL
Finland	Elisa Corporation RL
Hong Kong	Smartone
India	Reliance Jio (LTE VoLTE Only)
Japan	KDDI (LTE VoLTE Only)
Lao	Unitel Lao
Macau	CTM Macau
Malaysia	Maxis, YTL (LTE VoLTE Only)
Myanmar	Mytel Myanmar
Netherlands	KPN Ibas

New Zealand	2 degrees
Oman	Omantel
Philippines	Globe
Poland	Polkomtel
Saudi Arabia	Zain
Singapore	Singtel, Starhub, TPG (LTE VoLTE Only)
Slovenia	Telemach
South Korea	SK Telecom, LG U+ (LTE VoLTE Only)
Sri Lanka	Dialog
Switzerland	Sunrise
Taiwan	Chungwa Telecom Mobile
Tanzania	Viettel Tanzania
Thailand	True Move H Universal Ltd
Timor Leste	Telemor
USA	Verizon (LTE VoLTE Only)
Vietnam	Viettel

■ SIM Card Setting for Android

- 1 Go to SIM TOOLKIT**
- 2 Select ROAMING SERVICES**
- 3 select SELECT MODE**
- 4 Select MANUAL ROAMING SERVICES**
- 5 Select SMARTFREN ROAMING**

- 1 Go to SETTING**
- 2 Select CONNECTION/ MORE/DUAL SIM & CELLULAR NETWORK**
- 3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1**
- 4 Select ACCESS POINT NAMES**
- 5 Select SMARTFREN4G**
- 6 Add SMARTFREN4G**

- 1 Go to SETTING**
- 2 Select CONNECTION/ MORE/DUAL SIM & CELLULAR NETWORK**
- 3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1**
- 4 Select NETWORK MODE SETTING/PREFERRED NETWORK TYPE**
- 5 Select LTE/3G/2G (AUTO)**

■ SIM Card Setting for iOS

iPhone 7+, *iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select SIM APPLICATION**
- 4 Select ROAMING SERVICES**
- 5 Select SELECT MODE**
- 6 Select MANUAL ROAMING SERVICES**
- 7 Select SMARTFREN ROAMING**

■ APN Setting for iOS

iPhone 7+, *iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select CELLULAR DATA NETWORK**
- 4 Ensure SMARTFREN4G**

■ Network Mode Setting for iOS

iPhone 7+, *iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select NETWORK SELECTION**
- 4 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**

■ eSIM Card Setting for iOS

iPhone X+, *iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- 4 Select SIM APPLICATIONS menu**
- 5 Select NETWORK menu**
- 6 Select INTERNATIONAL menu**

■ eSIM APN Setting for iOS

iPhone X+, *iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- 4 Select NETWORK menu**
- 5 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**

■ eSIM Network Mode Setting for iOS

iPhone X+, *iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- 4 Select NETWORK SELECTION menu**
- 5 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**